



**Arctic  
Co-operatives  
Limited**

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Arctic Co-operatives System is investing \$3.7 million dollars to upgrade the technology used in several Nunavut communities served by digital cable services. Those communities are: Arctic Bay, Igloolik, Iqaluit, Pangnirtung, Pond Inlet and Rankin Inlet. This investment was required due to changes in the systems used to deliver signals to our cable plants, and the systems managing subscriber set top boxes.

In early 2022 CommScope, an American based network infrastructure provider announced that a critical system utilized by Arctic Co-ops, through Shaw, to manage digital cable services in these communities, had reached end of life and would be shut down as of June 30, 2023. At this same time, Telsat, the government agency who own and operate the satellites we receive channel signals from announced that one of two satellites channel signals currently sending the signals, would reach end of life in 2025, thus requiring all channels be moved onto one satellite. The signal compression required to move channels onto one satellite would not be compatible with our current cable plants. To overcome these changes and to continue to provide services to these communities', significant changes to the cable plants and subscriber set top boxes is required.

We recognize that television services are an important part of our Members lives and the continuation of Co-op and Iqaluit Cable services is a priority. As such, over the next few months Member Co-op's and Iqaluit Cable's existing digital cable plants will be upgraded to receive and manage the signals that is compatible with the changing technology. These upgrades will also position Member Co-op's and Iqaluit Cable to pursue potential additional services in the future.

During this upgrade subscribers may experience disruption in service for up to three days in each community while the work is being completed. When final timelines for each community conversions have been determined, a notice will be provided to each community along with instructions to the subscribers to keep our valued customers informed.