

## IMPORTANT UPDATE ABOUT YOUR VISA\* RELOADABLE PREPAID CARD

Vancity Community Investment Bank™ (“VCIB”) is discontinuing the *Arctic Co-op Spirit Prepaid Reloadable Visa Card* (“VCIB Card”).

**NEW CARDS:** As of June 1, 2021, VCIB Cards are no longer available for purchase.

**EXISTING CARDS:** If you already have a VCIB Card, your card will be deactivated as of end of day **December 31, 2021**. Please read below for other key dates applicable to your card:

### Key dates for existing cardholders

June 1, 2021	The maximum amount that can be reloaded per load on your VCIB Card will be adjusted to \$999.99.
September 30, 2021	No replacement cards for expired, lost or stolen will be issued for any VCIB Card after this date.
October 31, 2021	The last day to reload your VCIB Card. Reloading will be deactivated after this date.
December 31, 2021	<b>The last day to use the funds remaining on your VCIB Card.</b> Your VCIB Card will be deactivated after this date.

### Using your funds

You can use up the funds on your VCIB Card by making purchases or payments on your card before December 31, 2021.

### Deactivation of your VCIB Card

Your VCIB Card will be automatically deactivated at the end of the day on December 31, 2021. This means that as of January 1, 2022, you will no longer be able to use your VCIB Card.

### VCIB Cards with a remaining balance

The funds on your VCIB Card will not be forfeited. Shortly after January 1, 2022, we will send you a cheque in the mail, or otherwise provide you, with your remaining balance. Please ensure your mailing address on file with us is current. If it needs to be updated, please log into your online account or call us at 1-844-893-6622 before October 31, 2021.

If you have any questions or concerns, please contact us at 1-844-893-6622, go visit your nearest Arctic Co-op location or visit [spiritcard.ca](http://spiritcard.ca).

Thank you for having purchased Prepaid Cards issued by VCIB.